



Maintenance After Each Use:

1. Thoroughly **CLEAN AND DRY** the Hot-Shot® Livestock Prod after each use
 - a. Remove shaft from handle and dry connection area of shaft and handle
 - b. Wipe handle with a dry cloth, particularly around the trigger button and end cover areas
2. Inspect shaft tip for damage or excessive wear and replace as necessary
3. Store with shaft separated from unit to allow for complete drying in areas that can't be wiped dry
4. The Hot-Shot® Stock Prod handle may be stored lying down or hanging from the wrist strap, the shaft may be hung from shaft hang hole in the tip

Periodic Maintenance – Weekly or when the Hot-Shot® Livestock Prod is exposed to excessive moisture:

1. Disassemble the prod, clean and dry all parts. Clean and inspect all metal contacts for corrosion
2. Inspect and check power level on alkaline batteries
3. Inspect all parts for damage and replace as needed
4. Allow to air dry before re-assembling
5. Store with shaft separated from unit to allow for complete drying in areas that can't be wiped dry
6. The Hot-Shot® Stock Prod handle may be stored lying down or hanging from the wrist strap, the shaft may be hung from shaft hang hole in the tip

Testing Operation of the Hot-Shot® Livestock Prod:

1. Check that Prod is assembled correctly and that all connections are secure
2. Remove trigger button safety clip
3. Depress trigger and listen for the motor tone
4. Touch both points to a metal surface, visible sparking on contact should occur

Repairs

Hot-Shot® maintains a complete repair service at the factory. If a Hot-Shot® product fails due to defect within the specified warranty period, the unit must be returned to the factory for examination. If the product is found to be defective and is within the warranty period, replacement or repairs will be made. The product will be returned postage paid. For detailed warranty information visit www.pacificbiologics.com.au

Hot-Shot® also maintains a repair for fee service at the factory. If a product is returned to the factory for repair and is not within the warranty period, customers will be contacted regarding estimated repair costs prior to chargeable repair service being performed.

Returns

In the event a product needs to be returned to Hot-Shot® for a warranty claim:

1. Enclose a note with the product that includes your name, full address and phone number
2. Enclose proof of purchase receipt
3. Send the product (without alkaline batteries or extension) and above information to:

Pacific Biologics
35 Beach St
Kippa-Ring QLD 4021
Or call 07 3283 5077

Troubleshooting Guide:

<i>Symptom</i>	<i>Possible Cause</i>	<i>Possible Fix</i>
<i>Weak Spark/No Spark or Prod makes no sound when trigger is depressed</i>	<i>Batteries weak</i>	<i>Alkaline: Check batteries, replace if necessary Rechargeable: recharge battery pack</i>
	<i>Bad connection</i>	<i>Clean and inspect all connections</i>
	<i>Batteries not installed correctly</i>	<i>Check to see that the batteries are installed correctly per the insertion diagram inside the case</i>
<i>Motor makes tone, but no spark at end of shaft</i>	<i>Bad connection</i>	<i>Clean and inspect all connections</i>
	<i>Bad shaft</i>	<i>Check for spark at shaft connection point with shaft removed, if present replace shaft</i>
	<i>Bad motor</i>	<i>Check for spark at shaft connection point with shaft removed, if none replace motor</i>
<i>Motor making snapping sounds when shaft is not on animal or against steel</i>	<i>Bad shaft</i>	<i>Remove shaft, if snapping stops clean/dry shaft. If snapping continues when shaft is reattached replace the shaft</i>
	<i>Short Circuit due to moisture</i>	<i>Disassemble Prod, clean and dry all connections, reassemble and test</i>
<i>Arcing between contacts on motor or shaft</i>	<i>Bad shaft</i>	<i>Clean and dry shaft tip, if arcing still occurs at tip replace shaft</i>
	<i>Short Circuit due to moisture</i>	<i>Disassemble Prod, clean and dry all connections, reassemble and test</i>
<i>Batteries getting HOT (please note that batteries getting warm during operation is normal)</i>	<i>Batteries not installed correctly</i>	<i>Check to see that the batteries are installed correctly per the insertion diagram inside the case</i>
	<i>Short Circuit</i>	<i>Clean and inspect all connections and check assembly of prod to include all parts in case</i>
<i>User receiving shock at handle during operation</i>	<i>Short Circuit</i>	<i>Clean and inspect all connections and check assembly of prod to include all parts in case and ensure that all compo- nents are thoroughly dry</i>
<i>Prod still not functioning</i>	<i>Damaged or Bad Motor and/or case</i>	<i>Call Hot-Shot® customer support at 07 3283 5077 or return prod to retailer for repair</i>

